

COMPREHENSIVE CARE & MAINTENANCE GUIDE

Your Ash & Ivy Iron Entry Door is more than an entrance—it's a handcrafted architectural statement designed to elevate the beauty, security, and value of your home. Each door is built using premium materials, precision craftsmanship, and a multi-step finishing process to ensure exceptional durability and lasting elegance. With proper care and maintenance, your door will continue to perform beautifully and remain corrosion-resistant for decades.

General Maintenance

Routine cleaning and inspection are essential to preserve the appearance and integrity of your iron door. Environmental exposure—sun, rain, humidity, and dust—can gradually affect the protective finish if left unattended.

- Clean the door surface at least once every three months using a mild liquid soap diluted in warm water. Apply with a soft microfiber cloth or sponge to avoid scratching the surface.
- Rinse thoroughly with clean water to remove any soap residue and dry immediately with a soft, lint-free towel to prevent water spots.
- Avoid the use of abrasive pads, bleach, pressure washers, or ammonia-based cleaning agents, as these can damage the finish.
- Perform a visual inspection monthly for chips, scratches, or rust formation, particularly along bottom edges, corners, and weld seams.

Protective Finish & Coating Care

Each Ash & Ivy iron door is sealed with a high-quality, factory-applied powder coat protective finish that guards against moisture and oxidation. Over time, natural wear or environmental exposure may reduce its effectiveness.

- Reapply a clear protective topcoat or matching touch-up paint to exposed or worn areas as needed. Touch-up kits can be obtained through Ash & Ivy customer service.
- Twice annually, apply a thin coat of carnauba-based automotive wax to the door's surface. Buff gently with a soft cloth to restore luster and create a moisture barrier.
- If your home is in a coastal or high-humidity region, consider applying wax every 3–4 months for enhanced protection.

Rust Prevention & Treatment

Although Ash & Ivy finishes are designed to resist corrosion, iron is a naturally reactive metal. Proactive care minimizes oxidation and prevents rust development.

- Ensure proper drainage around the base of the entryway. Standing water or excessive moisture near thresholds can accelerate corrosion.
- Install awnings, overhangs, or recessed entry designs to reduce direct exposure to rainfall and sunlight.
- If rust spots appear, lightly sand the affected area with 320–400 grit sandpaper until smooth. Apply a rust-inhibiting primer, then finish with color-matched paint or protective coating.
- For widespread or recurring rust, contact an Ash & Ivy technician for professional refinishing.

Hinges, Handles, and Hardware

High-quality hardware components are integral to the smooth operation and long-term functionality of your Ash & Ivy door.

- Lubricate hinges, latches, and moving mechanisms twice a year using a silicone-based or graphite lubricant. Avoid petroleum-based oils, which can attract dust and cause residue buildup.

- Clean handles, locks, and decorative trim with a damp, soft cloth. For stubborn dirt, use a pH-neutral cleaner followed by a dry wipe.
- Avoid using acidic, solvent-based, or abrasive cleaners, as they may compromise plated or powder-coated finishes.

Glass Inserts and Weather Seals (If Applicable)

Doors featuring glass panels or decorative inserts require additional care to preserve clarity and weather resistance.

- Clean glass with a non-ammonia cleaner and a lint-free cloth. Spray the cleaner onto the cloth, not directly on the glass, to prevent overspray onto metal surfaces.
- Inspect perimeter seals every six months for cracks, gaps, or brittleness. Replace damaged seals immediately to maintain weatherproofing and energy efficiency.
- Avoid high-pressure water or steam cleaning methods near glass edges.

Seasonal Maintenance Guidelines

Seasonal changes can introduce unique challenges for exterior iron doors. Follow these best practices year-round to ensure consistent performance and appearance.

- During winter, promptly remove snow, ice, or salt accumulation near the base of the door. Use only metal-safe or magnesium-based de-icers to prevent finish degradation.
- In summer, minimize direct UV exposure by using overhangs or applying UV-protectant sprays formulated for metal finishes.
- Inspect weatherstripping and thresholds annually to ensure airtight sealing and prevent moisture intrusion.

Warranty & Professional Service

Adhering to these maintenance recommendations is essential to preserve your Ash & Ivy product warranty. Failure to maintain or unauthorized alterations may void warranty coverage.

- Do not sandblast, repaint, or chemically strip the door without consulting an authorized Ash & Ivy technician.
- Professional refinishing, adjustments, and part replacements should be performed only by qualified personnel approved by Ash & Ivy.
- For replacement parts, touch-up kits, or authorized service inquiries, please contact Ash & Ivy Customer Care.

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For more information, visit www.ashandivy.com or contact customer care.